SERVICE USAGE AGREEMENT

Please read this Agreement carefully before you start using the Service. You are obliged to comply with the terms of this Agreement by accessing the Site, using the Service, the services offered by the Service. If you do not agree to the terms of the Agreement, you may not use the Service or use any services and applications offered by the Service, as well as visit pages hosted in the domain zone of the Site. The beginning of using the Service means the proper conclusion of this Agreement and your full agreement with all its terms.

- 1. Terms and definitions
- 1.1. Company Limited liability Company "Tactics" (LLC "Tactics").
- 1.2. User a person who gets access to the service, services and information posted on the Site.
- 1.3. Website the Company's website posted on the Internet at the following addresses www.my-hotel.space, including subdomains *.my-hotel.space, as well as any other Company websites containing a link to this Agreement. Service is a set of software tools hosted on the Site that allows the user to solve tasks.
- 1.4. Agreement this Agreement between the User and the Company, which establishes the rules for using the Site, the Service, including graphic images and audiovisual products, design elements and means of individualization, text information and documentation, and files for downloading, any other works, objects and materials of the Site, as well as the terms and conditions for posting information and materials by the User in the corresponding open sections of the Site.

2. General Terms and Conditions

- 2.1. Any materials, files and services contained on the Website may not be reproduced in any form, in any way, in whole or in part without the prior written permission of the Company, except for the cases specified in this Agreement. When the User reproduces the Site materials, including copyrighted works, the link to the Site is mandatory, while the text of the specified link must not contain false, misleading, derogatory or offensive information. Translation, processing (modification), any modification of the Site materials, as well as any other actions, including deletion, modification to inconspicuous information and information about copyrights and copyright holders, are not allowed.
- 2.2. Access to the information located on the protected sections of the Site is allowed only to registered Users who have received a password to log in to the protected sections of the Site. The password cannot be transferred to other persons, and the User is fully responsible for all damage caused to him, the Company or third parties resulting from the intentional or unintentional transfer of the password by the User to another person. The User is responsible for maintaining the confidentiality of the password and any use of the Site through his password.
- 2.3. Any use of the Site materials from the protected sections of the Site, through reproduction in any form, in any way is prohibited.
- 2.4. The current version of this Agreement is posted on the Website from the Internet. The Company has the right to unilaterally change the terms of this Agreement at any time. Such changes come into force after 2 (two) days from the date of posting the new version of the Agreement on the Internet on the Website. If the User does not agree with the changes made, he is obliged to delete all the Site materials available to him and stop using the Site services. Your continued access to this Site is

considered your convincing acceptance of the amended agreement, therefore you are obliged to regularly review this Agreement and additional terms or notices posted on the Site.

- 3. Obligations on the part of the user
- 3.1. The User agrees not to take actions that may be considered as violating Russian legislation, including in the field of intellectual property, copyright and / or related rights, as well as any actions that lead or may lead to disruption of the normal operation of the Site and the services of the Site.
- 3.2. Any means of individualization, including trademarks and service marks, as well as logos and emblems contained on the pages of the Site, are the intellectual property of their copyright holders. The Site User is prohibited from reproducing or otherwise using these means of individualization and/or their elements without the prior written permission of the respective copyright holders.
- 3.3. The Company strives to ensure, but does not control and does not guarantee the confidentiality and protection of any information posted on the Site or received from the Site. The Company takes reasonable measures to prevent unauthorized disclosure of the information posted by the User on the Site to third parties, but is not responsible if such disclosure was allowed. In this regard, the transfer of information to the Site means the User's consent to any reproduction, distribution, disclosure and other use of such information. By posting information and materials, the User also guarantees that he has all the rights and powers necessary for this, taking into account the terms of this Agreement and that such posting does not violate the legally protected rights and interests of third parties and the current legislation of the Russian Federation.
- 3.4. The User is solely responsible for any information and materials posted on the Site. The Company does not initiate the posting of the specified information, does not select the recipients of the information, does not affect the content and integrity of the posted information, and also does not know and cannot know whether such posting violates the current legislation of the Russian Federation, however, the Company has the right to monitor, view and/or delete any information and materials, posted by the User on the Site.

When posting any information and materials, the User does not become a co-author of the Site and waives any claims to such authorship in the future. The Company does not pay the User copyright or any other remuneration, both during and after the expiration of this Agreement.

- 3.4. In the event of third parties presenting claims to the Company related to the User's violation of the terms of this Agreement, as well as with the information posted by the User on the Website, the specified User undertakes to settle such claims independently, as well as to reimburse the Company for all losses and losses incurred, including compensation for fines, court costs, costs and compensations.
- 3.5. The Company is not responsible for the User's visit, as well as any use of external resources (third-party sites), links to which may be contained on the Site. The Company is not responsible for the accuracy, reliability, reliability and security of any information, materials, recommendations and services posted on external resources. The use of external resources is carried out by the User voluntarily, solely at his own discretion and at his own risk.
- 3.6. The Company strives to ensure the accuracy of the information posted on the Site, but is not responsible for any inaccuracies and / or unreliability of the information, as well as failures in the operation of the services provided through the Site. The User agrees that the Company is not responsible and has no direct or indirect obligations to the User in connection with any possible or incurred losses or damages related to any content of the Site, intellectual property, goods or services available on it or obtained through external sites or resources or other User expectations that have

arisen in connection with the use of information posted on the Site or links to external resources.

Under no circumstances, including but not limited to inattention or negligence of the User, the Company is not responsible for any damage (direct or indirect, accidental or natural), including but not limited to loss of data or profits related to the use or inability to use the Site, information, Programs, files or materials on it, even if the Company or its representatives have been warned about the possibility of such a loss. If the use of the Site leads to the need for additional maintenance, correction or repair of any equipment, as well as data recovery, all associated costs are paid by the User.

- 3.7. All information provided on the Website is provided "as is", without any guarantees, express or implied. The Company fully, to the extent permitted by law, disclaims any liability, express or implied, including, but not limited to, implicit warranties of fitness for use, as well as guarantees of the legality of any information, product or service obtained or purchased through this Site.
- 3.8. The User agrees that all materials and services of the Site or any part thereof may be accompanied by advertising, the placement of which is not initiated and controlled by the Company. The User agrees that the Company does not bear any responsibility and does not have any obligations in connection with such advertising.
- 4. Terms of use and processing of personal data.

By accepting the terms of this Agreement, the User agrees to:

4.1. Providing your personal data, including your Surname, First Name, Patronymic, email address, contact phone number, date of birth, region, city, organization, position for processing by the Company freely, voluntarily and in your interest.

Purpose of personal data processing:

- provision of Site services to the User;
- sending notifications regarding the Site's services;
- preparation and sending of responses to User requests;
- sending information about events held by the Company;
- sending information about the Company's products and services.

The list of actions with personal data to which the User expresses his consent: collection, systematization, accumulation, storage, clarification (updating, modification), use, depersonalization, transfer to third parties for the above purposes, as well as the implementation of any other actions provided for by the current legislation of the Russian Federation in both non-automated and automated ways.

The Company undertakes to take all necessary measures to protect the User's personal data from unauthorized access or disclosure.

This consent is valid until it is revoked by the User by sending a corresponding notification to the email address mail@my-hotel.space .

- 4.2 Receiving by e-mail, the address of which the User specifies when registering on the Site, advertising and informational messages concerning the products and services of the Company and its partners.
- 5. Other provisions
- 5.1. The use of the materials and services of the Site, as well as the placement of User materials on it, is regulated by the norms of the current legislation of the Russian Federation. All possible

disputes arising from or related to this Agreement are subject to resolution in accordance with the current legislation of the Russian Federation at the location of the Company.

- 5.2. Nothing in the Agreement can be understood as the establishment of agency relations, partnership relations, joint activity relations, personal employment relations, or any other relations between the User and the Company that are not directly provided for in the Agreement.
- 5.3. The recognition by the court of any provision of the Agreement as invalid or not enforceable does not entail the invalidity of other provisions of the Agreement.
- 5.4. Inaction on the part of the Company in case of violation by any of the Users of the provisions of the Agreement does not deprive the Company of the right to take appropriate actions to protect its interests and copyright protection for the materials of the Site protected in accordance with the legislation later.

The User confirms that he is familiar with all the clauses of this Agreement and accepts them unconditionally.